

# Masterclass: Practitioner Series

Bespoke in-house training  
aimed at mid to senior bid professionals

*"I really enjoyed the day and it gave me a lot of ideas on how to improve bid process and proposal quality."*

*- AB, Senior Bid Manager, Tata Consultancy Services (IT)*

We are proud to support our corporate, third sector and SME clients who include:



## Course Modules

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
Introduction to Business Development	<ul style="list-style-type: none"> <li>• Understand how you got into business development</li> <li>• Understand why you got into business development</li> <li>• Identify key BD skills</li> </ul>	<ul style="list-style-type: none"> <li>• Myers-Briggs assessment</li> </ul>	<ul style="list-style-type: none"> <li>• Myers-Briggs methodology</li> </ul>
Setting up a BD unit	<ul style="list-style-type: none"> <li>• Identify the purpose and scope of BD unit</li> <li>• Understand the essential requirements of a BD unit</li> <li>• Be confident how to set up a unit or make changes to an existing unit</li> </ul>	<ul style="list-style-type: none"> <li>• Mapping exercise – current vs ideal</li> </ul>	<ul style="list-style-type: none"> <li>• BD Unit paper</li> </ul>
BD Governance (under another name)	<ul style="list-style-type: none"> <li>• Understand what governance is</li> <li>• Understand the benefits of governance</li> <li>• Identify where changes need to be made to current practice</li> </ul>	<ul style="list-style-type: none"> <li>• Deal Gym website analysis</li> </ul>	<ul style="list-style-type: none"> <li>• Governance paper</li> </ul>
Document management and sharing	<ul style="list-style-type: none"> <li>• Know which systems exist</li> <li>• Understand how to map your own requirements</li> <li>• Know how to source the right system</li> <li>• Be able to explain the benefits to stakeholders</li> </ul>	<ul style="list-style-type: none"> <li>• Evaluate current system</li> </ul>	<ul style="list-style-type: none"> <li>• SharePoint</li> <li>• Huddle website</li> <li>• Google docs</li> <li>• Skype</li> </ul>

## Course Modules (cont.)

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
High performing teams	<ul style="list-style-type: none"> <li>• Skills needed; Respecting difference</li> <li>• Attributes e.g. Creativity v Diligence; challenge v engagement; intensity and focus</li> <li>• Creating shared goals</li> <li>• When things go wrong</li> </ul>	<ul style="list-style-type: none"> <li>• Leader(less) command tasks</li> <li>• Portal crash</li> </ul>	<ul style="list-style-type: none"> <li>• Tuckman's Model</li> <li>• Sports teams examples e.g. cultural architecture</li> </ul>
How to find an opportunity	<ul style="list-style-type: none"> <li>• Understand what systems are available</li> <li>• Be able to evaluate each system</li> <li>• Link current and future opportunities to qualification and strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Find opportunity on Contracts Advance</li> </ul>	<ul style="list-style-type: none"> <li>• Top 5 systems overview</li> </ul>
Qualification & pipeline	<ul style="list-style-type: none"> <li>• Linking qualification to strategy</li> <li>• Pipeline creation and reporting</li> <li>• Adverts, portals and soft intel</li> <li>• Advanced view</li> </ul>	<ul style="list-style-type: none"> <li>• Qualification exercise</li> </ul>	<ul style="list-style-type: none"> <li>• Qualification tool</li> <li>• Pipeline</li> </ul>
Bid/No Bid – strategic bidding	<ul style="list-style-type: none"> <li>• Linking qualification to strategy</li> <li>• Understand the shotgun vs targeted</li> <li>• Design a Bid/No Bid tool</li> <li>• Be able to develop a strategy</li> </ul>	<ul style="list-style-type: none"> <li>• Strategy canvass</li> </ul>	<ul style="list-style-type: none"> <li>• Sweet Spot Analysis</li> <li>• Strategy tools</li> </ul>

## Course Modules (cont.)

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
Pre-bid intelligence (capture plan)	<ul style="list-style-type: none"> <li>• Requirements – known and hidden</li> <li>• Resources internal and external</li> <li>• Value Proposition</li> <li>• Customer, Competitor analysis</li> </ul>	<ul style="list-style-type: none"> <li>• Stakeholder mapping</li> <li>• Value Proposition exercise</li> </ul>	<ul style="list-style-type: none"> <li>• Capture plan template</li> </ul>
Partnership development & collaboration	<ul style="list-style-type: none"> <li>• Selection of partners: adding value</li> <li>• Aligning values</li> <li>• Maintaining the partnership</li> <li>• Beyond the submission</li> </ul>	<ul style="list-style-type: none"> <li>• Partnership scenario exercise</li> </ul>	<ul style="list-style-type: none"> <li>• Institute of collaborative working website</li> <li>• Head of Terms</li> <li>• NDA</li> </ul>
Service model/business model/analytics	<ul style="list-style-type: none"> <li>• Be able to facilitate a group of SMEs to create a competitive solution</li> <li>• Understand how to use the tools available</li> <li>• Use appropriate tools to identify efficiencies</li> <li>• To understand how to create an environment for 'safe' challenge</li> </ul>	<ul style="list-style-type: none"> <li>• Populate DAC modelling tool</li> <li>• Create value proposition</li> </ul>	<ul style="list-style-type: none"> <li>• DAC model</li> <li>• Customer data</li> </ul>
Kick off meeting	<ul style="list-style-type: none"> <li>• Understand the importance of kick off</li> <li>• Understand the politics</li> <li>• How to task effectively</li> <li>• Set expectations</li> </ul>	<ul style="list-style-type: none"> <li>• 5-minute kick-off introduction</li> </ul>	<ul style="list-style-type: none"> <li>• Agenda</li> <li>• Invitation email</li> </ul>

## Course Modules (cont.)

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
Approaches to writing and content development	<ul style="list-style-type: none"> <li>Structuring to score well</li> <li>Using the value proposition</li> <li>Supporting evidence and endorsement</li> <li>Single voicing</li> </ul>	<ul style="list-style-type: none"> <li>Score a GM response</li> </ul>	<ul style="list-style-type: none"> <li>Answer template</li> <li>First to final draft example</li> <li>Writing rules</li> </ul>
Writing to Win (sourcing high quality content)	<ul style="list-style-type: none"> <li>Identifying and supporting SMEs</li> <li>Customer focused information</li> <li>Past bids – help or trap?</li> <li>Analysis and feedback</li> </ul>	<ul style="list-style-type: none"> <li>Write response to GM question</li> </ul>	<ul style="list-style-type: none"> <li>Sample feedback letter</li> <li>Customer Feedback analysis</li> <li>Question tracker</li> </ul>
Financial modelling	<ul style="list-style-type: none"> <li>Understand the importance of modelling</li> <li>Understand how to build a model</li> <li>How to model financial risk (up/downside)</li> </ul>	<ul style="list-style-type: none"> <li>Complete a GM modelling example</li> <li>Identify efficiencies in GM model</li> </ul>	<ul style="list-style-type: none"> <li>Example FMT</li> <li>Scenario workbook</li> <li>Showcase MSK tool</li> </ul>
Quality & Review process	<ul style="list-style-type: none"> <li>What is quality content</li> <li>Who should review content</li> <li>Internal scoring and RLR</li> </ul>	<ul style="list-style-type: none"> <li>Review material</li> </ul>	<ul style="list-style-type: none"> <li>Examples of review process</li> </ul>

## Course Modules (cont.)

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
Sign off & Submission	<ul style="list-style-type: none"> <li>• Understand what is being signed off</li> <li>• Identify the appropriate levels of sign off</li> <li>• Understand submission requirements and process</li> </ul>	<ul style="list-style-type: none"> <li>• Map sign-off process</li> </ul>	<ul style="list-style-type: none"> <li>• Sign-off template</li> </ul>
Pitch development and delivery	<ul style="list-style-type: none"> <li>• Understand how to communicate effectively with customer</li> <li>• Understand team dynamics</li> <li>• Understand the principles of messaging</li> <li>• How to develop presentation skills</li> </ul>	<ul style="list-style-type: none"> <li>• Value proposition slide exercise</li> <li>• Self-analysis</li> </ul>	<ul style="list-style-type: none"> <li>• Delegate information pack</li> </ul>
Re-bidding current contracts	<ul style="list-style-type: none"> <li>• How to identify opportunity and when to engage</li> <li>• Identifying the decision maker</li> <li>• Shaping specifications</li> <li>• Early competitive manoeuvring</li> </ul>	<ul style="list-style-type: none"> <li>• Map current contract portfolio and risk profile</li> <li>• Intelligence gathering</li> </ul>	<ul style="list-style-type: none"> <li>• Re-bid toolkit</li> </ul>
Customer/competitor analysis	<ul style="list-style-type: none"> <li>• How to profile to your customer</li> <li>• How to identify your competitors</li> <li>• How to profile your competitors</li> <li>• How to inform win themes</li> </ul>	<ul style="list-style-type: none"> <li>• Analyse customer and competitors</li> </ul>	<ul style="list-style-type: none"> <li>• Competitor analysis tools</li> <li>• Customer analysis template</li> </ul>

## Course Modules (cont.)

MODULE	OBJECTIVES	EXERCISES	PAPERS / RESOURCES
Win/loss feedback	<ul style="list-style-type: none"> <li>• How to get feedback</li> <li>• How to standardise scores</li> <li>• Analytical methods for winning and losing bids</li> </ul>	<ul style="list-style-type: none"> <li>• Analyse feedback on 5 most recent bids</li> </ul>	<ul style="list-style-type: none"> <li>• GM Feedback analysis tool</li> </ul>
Contract Innovation – risk share/gain share	<ul style="list-style-type: none"> <li>• What is risk and gain share?</li> <li>• Understanding the customer’s appetite</li> <li>• Limitations of public sector contracts</li> <li>• Backing yourself v risk exposure</li> </ul>	<ul style="list-style-type: none"> <li>• 5 minute presentation of innovation</li> </ul>	<ul style="list-style-type: none"> <li>• Innovation paper and methodology</li> <li>• Risk/gain share (RGS) process</li> </ul>

## Next Steps...

Pick and choose the relevant modules from our 7House menu option above and call our 7House training team on 01225 632501 or email us on [info@7house.co.uk](mailto:info@7house.co.uk). We will then talk through with you how we can create a tailored package for you and your team and the associated costs.

### Audience:

Will ideally suit mid to senior bid professionals for up to 12 delegates

### Tailored Training:

To maximise learning, we would recommend between 2-3 modules per day; conducted over a one or two day session (depending on your requirement)

### Indicative Costings:

**£2,995 (one day) and £4,995 (two days)**

*"Thank you to 7House for spending the morning with us, really informative and learnt a lot more in those couple of hours on how to "get our foot in the door" than I have on any tender course I have been on. I really enjoyed the morning and have definitely taken things away that we will implement in the office."*

- Glancy Nicholls

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